

Notes and News from

Thursday, September 28, 2017

Special Edition

NaCCRA

Many NaCCRA members and prospective members do not have email to receive these Notes and News. We urge you to share this news with anyone who you think might be interested.

You can help NaCCRA by putting a copy of Notes and News in every in-house mailbox in your CCRC.

A Big Announcement.

For the past several months, we've been telling you that we are working on a new Membership Administration System. We're happy to announce that we have begun rolling it out for existing NaCCRA members.

Don't worry. You won't have to change anything unless you want to. There are great advantages to the new system, and we'll tell you about them, but if you are only comfortable with what you've been doing, you won't have to change at all.

Still, if you're a bit more adventuresome, the new system will allow you to access your own membership information and status online whenever you want, 24 hours a day, 7 days a week, 365 days a year.

Wait for Your Login Information.

Don't do anything with the online system, however, until you receive an email or a letter from NaCCRA giving you the login information to get you started. This is necessary since existing members don't now have a username and password linked to their information, so we will give you login information and a temporary password to get you started.

You Can Watch a Video.

We've prepared a video using a test version of the new system which you can view to get a sense of how it works. Click on the button below to go to the

video. The basic concepts are the same in the final system as in the test version, so you'll be able to get a sense of what to expect if you want to access the new features.

[Click here to access introductory video](#)

Although the video starts with the procedure for joining, that is followed by a login which will be the same as that for existing members once you receive the login information letter and your temporary password.

The video is 25 minutes long and the login process is illustrated after the first 10 minutes, so you can scroll ahead if you don't want to watch the Join procedure.

You Can Practice If You Want.

If you want to practice, though, we've set up a "training" system, which won't result in anything permanent, but which can allow you to get familiar with the system.

To try out the training system, go to www.naccra-dev.com and click Join... we know... you're already a member so you don't need to Join... but this is just a practice website so "joining" will let you have a practice login... it won't work though on the master system... it will only let you login on the practice system.

Because it's only a training system, you don't have to worry about making mistakes. That way you can feel more confident when you receive your own individual login information and you then login to the master system.

We want you to feel comfortable with this.

What Are the Features of the New System.

We've retained Steve Riches of Richosoft Squared, who are membership systems development experts, to develop a system tailored to NaCCRA's members.

Mr. Riches has listed the following features made possible with the new system. Many of these are just capabilities, and we are committed to continuing everything we now have in the interim.

New features are in addition to everything that NaCCRA members already enjoy.

- Members who pay their membership annually will no longer have to worry about renewals if they choose the automatic renewal option.
- Members will be able to view and update their personal information themselves online, or they can have a family member or fellow resident assist them, to ensure that their information is accurate.
- Members can link their accounts, say, to a family member, which is a boon for those members who have a family member or other person handle their affairs.
- NaCCRA will now be able to offer members exclusive offers, such as product and other discounts, and can provide member only exclusive content, which will permit confidential groups for mutual support, etc.
- Although it is now in its infancy, State and Community Associations can develop and post information specific to their members which will be accessible only by their own members.
- We will have a member only forum in addition to today's publicly accessible forums.
- We are developing a capability for members to pay their state and association dues, if any, at the same time as they pay their NaCCRA dues and to do so with the convenience of online processing. NaCCRA will forward such payments instantly.
- Members can use the contact form to raise questions with administrators or NaCCRA officers.

The NaCCRA Congress.

As you've likely been aware, President Basil Pflumm is convening a Congress of Residents on October 28th in New Orleans in conjunction with the LeadingAge meeting.

If you can't be there, but would like to participate, if we can arrange a video hookup, please write to registrar@naccrau.com and we will give you instructions.

The questions to be addressed include:

What are the common elements and issues that tie CCRCs together nationally?

How should NaCCRA plans and programs be focused to address issues and concerns regardless of the state of residence?

How can NaCCRA contribute to a healthy network of state and community organizations with programs and activities that contribute to the wellbeing of CCRC residents via best practices and advocacy on behalf of members?

Join NaCCRA to support our mission and to gain full access to member benefits.

Individual Membership with Mailed Newsletter \$20 a year

Name(s) _____

Address _____

City _____ State & Zip _____

Email _____

CCRC (if any) _____

Second Member in Household is \$15 a year, and Lifetime memberships are 10 times annual. Send membership to NaCCRA, 325 John Knox Road L103, Tallahassee, FL 32303. *Include address and phone.* Email: naccra@executiveoffice.org. If you wish to support our educational advocacy, NaCCRA is a 501(c)(3) tax qualified organization and we welcome your gifts.

Notes and News from NaCCRA appears from time to time, whenever there is a need to keep NaCCRA members informed about current developments. **Please reproduce and distribute these Notes in your in-house mail boxes so others can know of NaCCRA.** Thank you for supporting NaCCRA. Our mission is to serve you.